

# ONLINE BANKING HOW TO



# CARD CONTROLS

Utilize the Card Control features on your Home Banking and Mobile App. Access it whenever, wherever.

## LOG INTO ONLINE BANKING

You can set up transfers in the Home Banking or Mobile App. If you don't have the app for your smart phone, scan the QR code to download it now.



## CLICK THE "CARD CONTROLS" WIDGET

This is located under "More" on both desktop and mobile. There you will see all of your cards associated with your account (credit cards and debit cards). Select which card you want to control.

## FREEZE/UNFREEZE

Place a temporary freeze on your card. Unfreeze your card at any time. Cards frozen for 60+ days will be blocked for security reasons.



## DAILY LIMITS

Increase your limits (Purchasing limit and ATM limit) for the day. The limit will automatically reset at the end of the day.

## BLOCK AND REPLACE

3 different options:

- Block and Replace (lost or stolen)- Blocks old card and orders a new one
- Close-Close and don't order a new card
- Damaged (Reprint)- Keeps old card active until new one arrives

